Accessing Statistics Software using Pennkey at ASC

Etienne Jacquot - 2026-09-23 - Comentarios (0) - Software Installation & Access

Accessing the Statistics Software Server (TSRDS)

Overview

TSRDS is a remote application platform powered by **TSPlus Remote Access**, providing access to statistical software applications for authorized users. Authentication is handled via **KITE** credentials. Access is managed on a least-privilege basis — you must submit an IT request before you can use this service.

> **Note:** There are 5 concurrent licenses available. If you are unable to connect, another user may be occupying a session. Please try again later or contact IT Support.

Access Requirements

Before connecting, ensure the following:

- You have submitted an **IT request** and received confirmation that access has been granted.
- If you are **off-campus or working remotely**, you must connect to the **VPN** first.
- This service is only accessible within the **ASC Network**.

How to Connect

1. *(If off-campus)* Connect to the **ASC VPN** before proceeding.
2. Open a web browser and navigate to:
   https://tsrds.asc.upenn.edu
3. Log in using your **KITE** credentials.
   1.
4. Select the application you wish to launch from the available published apps.

Available Applications

The following applications are currently published and available through TSRDS:

Application	Version
NVivo	15
Stata	19
SAS	9.4
StatTransfer	17

Application	Version
Remote Desktop (RDP)	—

> Need a different application? Additional software can be made available upon request. Submit an IT request to get started.

Requesting Access

Access is **not configured by default**. To request access to TSRDS or any of its applications:

1. Submit a request through the **IT Help Desk**.
2. Specify which application(s) you need access to.
3. You will be notified once access has been provisioned.

Troubleshooting

Issue	Resolution
Cannot reach the URL	Ensure you are on the ASC Network or connected via VPN.
Login fails	Verify your KITE credentials are correct and your account has been provisioned.
All sessions are in use	Wait and retry later, or contact IT if the issue persists.
Application not listed	Submit an IT request to have the application added.

Need Help?

Contact the **ASC IT Help Desk** to request access, report an issue, or ask about additional software availability.